

Community Development Commission

January 22, 2008

TO: Each Supervisor

FROM: Carlos Jackson, Executive Director

**SUBJECT: NOTIFICATION PER AMEDEMEMENTS TO 2-D AND 2-H APPROVED
MAY 29, 2007 FOR YARDI SYSTEMS, INC. PURCHASE**

On May 29th, 2007, the Board approved Housing Authority agenda items 2-D and 2-H, allowing the purchase of a Housing Management Programs and Section 8 software system from Yardi Systems, Inc. The purpose of this notification is to fulfill Supervisor Knabe's amendments to those agenda items to report back in coordination with the C.I.O no later than six months after an installation on the new system's functionality.

On September 24, 2007, Phase 1 of the Yardi Voyager system was completed one week ahead of schedule. The system now provides Waiting List functionality for both our Assisted Housing and Housing Management divisions. Staff members are now able to use the new system to configure preferences according to the mutually exclusive policies of each waiting list and prioritize selections using those preferences. These preferences (such as veteran status, displaced persons, domestic violence, etc.) were not functional in the legacy systems. The new system archives all list selections, thus allowing demonstration to auditors that proper selections were performed.

The flexibility of the Voyager system has allowed us to begin to eliminate side systems used for tracking and reporting. We have established a real-time link between the waiting list and the Housing Authority's Internet online application webpage. This feature provides for immediate online status to be available to customers applying for housing.

The successful launch of Phase 1 was a team effort, with cross-divisional participation of staff from Assisted Housing, Housing Management, Information Technology, and of course the implementation team from our vendor, Yardi Systems. The Financial Management division has also been engaged in the process for Phase 2, which is estimated to go live April 1, 2008.

CJ:ES:CSD

BoardLetters/Board update Yardi 1-08

c: Sachi A. Hamai, Executive Officer/Clerk, Board of Supervisors
Each Deputy